

Frequently Asked Questions

Will I still be able to check out Glendale materials with my Pasadena Library card?

- No.

How can I check out Glendale materials?

- You can get a separate Glendale Library card <https://pgpl.iii.com/selfreg-S5> and checkout materials directly with them.

What will happen to my current holds on Glendale materials?

- Pasadena will attempt to fulfill holds through purchase or interlibrary loan (ILL). The \$2.00 ILL fee will be waived for items on hold. For out of print or items not available through purchase or ILL, you can apply for a Glendale Library card to check them out.

I only have a Glendale card now. Do I have to get a new Pasadena library card?

- Yes, you will have to get a new library card to borrow Pasadena materials and to use Pasadena library services. But it's quick and easy -- you can do it here: <https://www.cityofpasadena.net/library/library-cards/>

By having two separate cards for Pasadena and Glendale, you get full benefits for both systems, twice the checkout power, and are able to use online databases and digital/streaming resources for both systems.

How does this affect my fines and fees?

- Fines will be more consistent! Each library system will have its own set of fines and fees. Here is Pasadena's: <https://www.cityofpasadena.net/library/loan-periods-and-fines/>

I think that Glendale has all the books/movies/DVDs I want!

- We want our collection to have what you want. If there is a book, DVD, movie, eBook or eMedia that you want in our collection that we don't currently have, please let us know by using our Suggestion for Purchase form: <https://www.cityofpasadena.net/library/reading-recommendations/suggestions-for-purchase/>

Whom can I contact if I have more questions?

- For Pasadena related questions, visit <https://www.cityofpasadena.net/library/questions-help/>.
- For assistance with Glendale material requests, contact Glendale Library, Arts & Culture at (818) 548-2021.

Do I need to have a library card to attend Pasadena Public Library programs?

- For the most part, no. The vast majority of our programs are open to everyone. Every now and then, we will ask if you have a library card, but that's in very rare cases, and we note that in our publicity.

What does Pasadena offer that Glendale doesn't? What is the benefit of having a Pasadena Public Library card?

- ✓ Access to Pasadena's databases and digital/streaming media
- ✓ Access to hoopla audio
- ✓ Access to Pasadena's collection
- ✓ You can use a Pasadena Library card at all 10 Pasadena Branches
- ✓ Ability to place holds on Library items at any of our 10 locations and have them delivered and available to pick up at the location of your choice.
- ✓ Special Collections at Pasadena Public Library
 - Board Games
 - Braille Institute & Braille Talking
 - Business Resources
 - Folktales
 - Genealogy
 - Homeschool
 - Law Library
 - Pasadena History
 - STEAM Kits



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