



To reestablish your connection to Facebook through LibraryAware, your account Administrator will need to deauthorize your Facebook connection and then reauthorize it, following the steps outlined below.

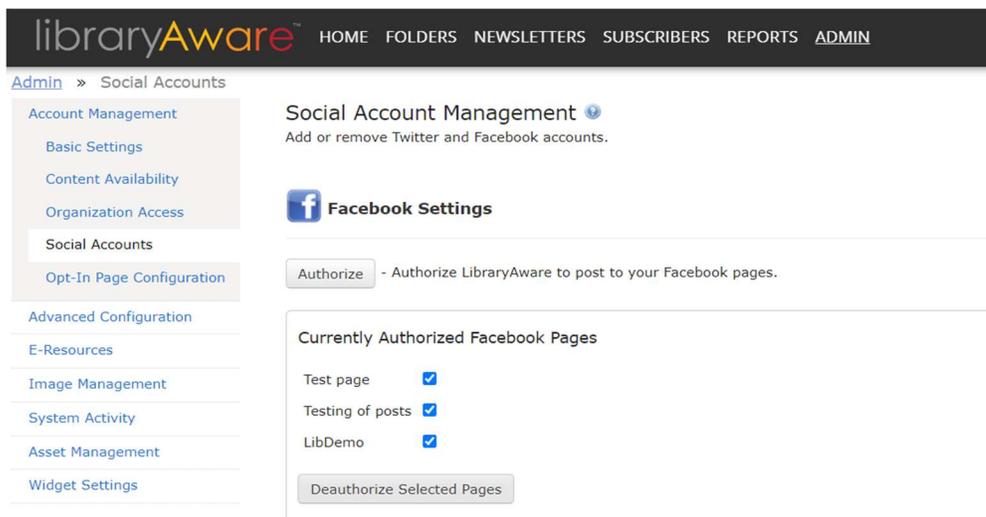
*Note: This is only for customers who previously connected their Facebook account(s) to LibraryAware. If you have not yet connected LibraryAware to your Facebook account, [follow these steps](#) instead.*

1. In LibraryAware, deauthorize your Facebook connection
2. In LibraryAware, reauthorize Facebook

Each step is explained in more detail below:

## 1 Deauthorize Your Facebook Connection

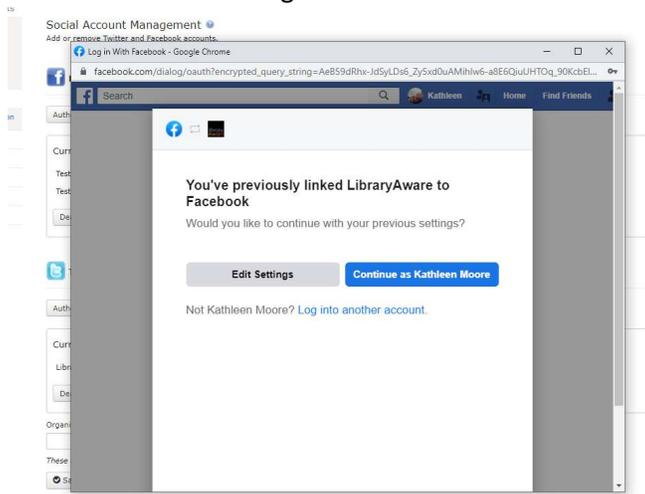
1. Make sure you're accessing the secure version of LibraryAware: <https://www.libraryaware.com> (note the "s" after http)
2. Navigate to Admin > Social Accounts page
3. In the **Currently Authorized Pages** area, click the checkboxes next to each Facebook page to select them
4. Click the **Deauthorize Selected Pages** button



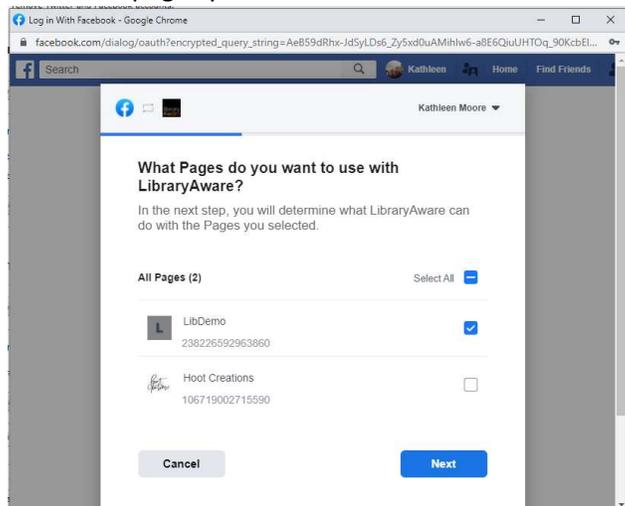
## 2 Reauthorize your Facebook page from within LibraryAware

*This authorization will allow you to post content to your Facebook page*

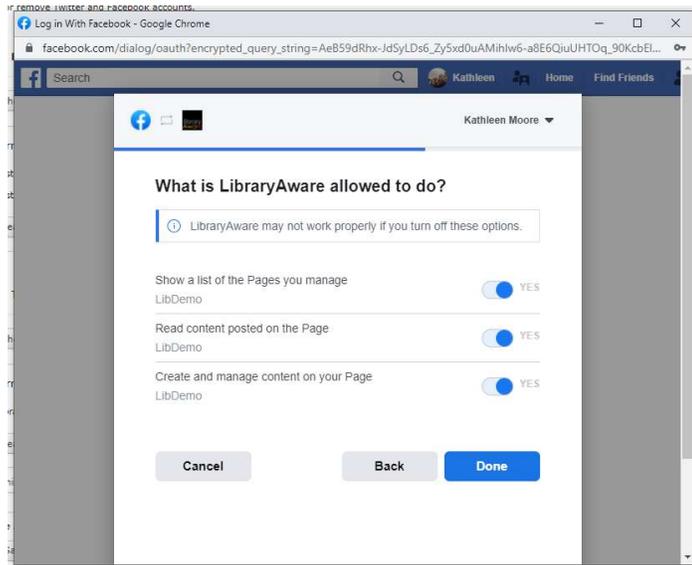
1. Make sure you're accessing the secure version of LibraryAware (note the "s" after http): <https://www.libraryaware.com>
2. Navigate to Admin > Social Accounts page
3. Click the **Authorize** button
4. Log into Facebook in the window that pops up
5. Click on the 'Edit Settings' button



6. Select the pages you want to authorize and click 'next'



7. Make sure all settings under **What is LibraryAware allowed to do?** are blue and checked 'yes.'  
Click 'done.'



8. The new window should close. If it redirects to the LibraryAware login page, go ahead and sign back into LibraryAware.
9. In your main window, refresh the Admin > Social Accounts page, and you should now see the page(s) you authorized
10. You can now successfully post items to Facebook

***Still having issues? We hope not, but just in case, here's one more step to try:***

### Disconnect LibraryAware from Facebook Business Integrations

*Note: this step isn't required for all users – but is a good troubleshooting step for users who end up stuck*

1. Log into Facebook and navigate to the [Business integrations page](#)
2. In the active tab, click on the checkbox next to LibraryAware to select it
3. Click the 'Remove' button. Access to the Integrations can be added back through LibraryAware.

#### Business Integrations

Connected to Your Account

Business integrations are apps and services that you've used Facebook to log into. They can receive information you chose to share with them and manage features for your Facebook business assets. Some permissions expire after 90 days, but you can choose to renew them. [Learn more](#)

Active **1** Removed

Search business integration

Manage what information you're sharing and what business integrations are allowed to do or remove any business integrations that you no longer want to use. [Remove](#)

 <b>LibraryAware</b> Added on May 6, 2014	<a href="#">View and edit</a>	<input checked="" type="checkbox"/>
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4. On the following screen, you may deselect the box at the bottom (Send notification to LibraryAware...)

**Remove LibraryAware?**

This may delete your LibraryAware account and activity. LibraryAware may still have access to information that was previously shared with them, but can't receive additional non-public information. To request that LibraryAware remove your information, review their privacy policy for details about how to contact them.

Delete posts, videos or events LibraryAware posted on your timeline.

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Send notification to LibraryAware that you removed it. They may offer you another way to log in. Cancel Remove

5. Log out of Facebook

**We expect that these steps will have taken care of your issues, but if not,** use our Live Chat function in LibraryAware, or email us at [libraryaware@ebSCO.com](mailto:libraryaware@ebSCO.com). Thank you!